

KALLAM HOQUE SAMAD

Sheffield, S9 3DB

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🔗 GitHub: KallamSamad

Based locally in Sheffield S9 – available immediately

Professional Summary

Computer Science student with strong organisational and communication skills, and experience handling data, systems, and client-facing responsibilities.

Highly IT literate and detail-oriented, with a proven ability to manage information accurately and work effectively in team environments.

Seeking to begin a professional career in administration, applying strong technical and interpersonal skills in a fast-paced office environment.

Soft Skills

- Strong communication skills
- Keen eye for detail
- Organised
- Effective teamworking skills
- Metacognitive and reflective – learns from mistakes

Technical Skills

- **Languages:** JavaScript, Python, PHP, SQL, C#
- **Web Technologies:** HTML, CSS
- **Tools & Platforms:** Git, GitHub, WordPress, Zoho CRM, Google Cloud, Microsoft Access, Microsoft Word, Microsoft Powerpoint, Microsoft Excel.
- **Core Skills:** Troubleshooting, debugging, incident resolution, user-focused problem solving

Technical Projects & Experience

- Diagnosed and resolved front-end and back-end issues across multiple full-stack web applications using HTML, CSS, JavaScript, PHP, and SQLite
- Designed and implemented relational databases (3NF), improving data integrity and reducing redundancy
- Developed accessibility features (dark mode, high contrast, scalable text) to improve usability for a wide range of users
- Collaborated on a team-based web project (Study in Sheffield), identifying and fixing design and functionality issues to ensure a consistent and professional final product
- Built and managed WordPress websites, ensuring clear content structure, usability, and accessibility

Work Experience

Catering Assistant on SHU Campus

June 2025 – Present

- Served food and drink at university summer conferences and hospitality events
- Set up buffets, drinks stations, and tea/coffee service
- Delivered high standards of customer service to conference guests
- Carried out general cleaning and closing duties as part of a fast-paced team

Database Developer (Zoho CRM)

October 2025 – March 2026

- Identified and resolved data inconsistencies across Leads, Contacts, and Opportunities, improving system reliability
- Mapped CRM fields to operational requirements using real business documentation
- Implemented and tested automated workflows (NPS email system), ensuring accurate and reliable system behaviour

Voluntary Student Developer – ACT

July 2025 – November 2025

- Contributed to the development of a mobile-friendly data collection application for fibre deployment tracking
- Supported backend development using Firebase Functions and Realtime Database
- Helped ensure accurate data logging for invoicing and compliance purposes

Maths Tutor (Self-Employed)

May 2021 – August 2023

- Delivered one-to-one tutoring, helping students improve understanding and problem-solving ability
- Explained complex topics clearly and adapted communication style to individual needs
- Built strong communication and interpersonal skills in a client-facing environment

Education

BSc (Hons) Computing (Foundation Year)

Sheffield Hallam University — *Currently Studying*

- Achieved 72/100 in SQL
- Developed skills in database design, debugging, and full-stack web development

Additional Information

- Fluent in English and Bengali
- Active GitHub portfolio demonstrating continuous development and technical growth

References

Available upon request

